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Providing ACE quality with ISO

From its premises in Huddersfield and Manchester, The ACE Group provides the design, installation, commissioning and maintenance of air compressors, along with other related products, including filtration, heat recovery systems, air conditioning, and refrigeration, to name but a few. With over 20 years of experience, The ACE Group has earned a reputation as an industry leader in air technology, offering nationwide coverage built on industry knowledge and market leading technologies.

The company first looked into becoming ISO certified as a means of demonstrating their commitment to quality. Hannah France (Health, Safety and Standards Manager), explains, "ISO standards are well recognised within our industry and it gives our customers peace of mind that they are contracting a company who are continually striving for high standards."

Intent on implementing three different standards as part of a PAS 99, IMSM – a leading ISO consultancy – was selected to help make The ACE Group's certification a reality, providing services such as gap analysis, the creation and presentation of required ISO documentation, along with additional advice and training on how to best maintain the standards internally. With IMSM's help, The ACE Group successfully achieved



Mark Peacock, MD at ACE Group, with his certificates

ISO 9001 Quality Management, ISO 14001 Environmental Management, and BS OHSAS 18001 Occupational Health and Safety Management certification.

PAS 99 Integrated Management Systems provide companies with an easy-to-use framework for implementing and maintaining multiple management systems. By streamlining systems according to an organisation's requirements

and objectives, PAS 99 offers companies a more comprehensive, straightforward approach to maintaining their management systems.

Since becoming ISO certified, the organisation has seen an improvement in customer retention, with customers recognising the standards and, in turn, acknowledging that ACE's processes and procedures are carefully managed and maintained according to industry best practice. Recognised internationally, ISO certification will ensure that The ACE Group's standards are upheld to the highest level, be it at home in the UK, or abroad in one of their several overseas operations across the globe.

"We would recommend IMSM due to the continued support they offer, and the straightforward implementation process."

Hannah France, Health, Safety and Standards Manager

www.ace-group.eu



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Continual improvement at AquaTec

AquaTec Coatings Limited, based in Wrexham, specialises in the development and manufacture of water-based, solvent-free paints and coatings.

Established in 1994, the company has since grown from a small family-run business to the UK's market leader in water-based coatings technology.

AquaTec first looked into becoming ISO certified as a means of demonstrating their commitment to quality, both to customers and business partners alike. As a customer-focused company, the need for a tool with which to promote AquaTec's high standards of quality quickly became apparent.

This tool came in the form of ISO 9001 Quality Management, an internationally-recognised quality management system, developed by the International Organization for Standardization. ISO 9001 can provide organisations with measurable improvements in their overall business performance.

To assist them in achieving certification, AquaTec sought the help of IMSM, a leading



ISO consultancy. By providing services such as a gap analysis, the production of necessary documentation, along with advice on how best to maintain the standard to the highest level, IMSM helped ensure that AquaTec's certification was a success.

From start to finish, the implementation process took approximately 6 months. However, the work hasn't stopped there! According to Teleri Evans - AquaTec's Business Development Manager - the team are continually updating their quality management system, to ensure that they remain at the cutting edge.

"We continually update the quality management system

with an assigned member of personnel spending 1-2 days a month to monitor progress".

If that wasn't enough, Aquatec has a dedicated research and development laboratory on-site, to help ensure that any and all customer requirements are met!

When asked if they had experienced any benefits since achieving their ISO 9001 certification, Teleri said, "Being ISO 9001 certified has been very useful both externally, to engage and gain new customers, and internally, to refine our processes and improve performance. It allows us to continually monitor our performance and identify areas for improvement."

www.aquatecpaint.co.uk



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Unlock new opportunities with ISO!

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Rainbow Chalk was born 25 years ago in a back garden garage. At first, the

process consisted of mixing chalk and colours together and filling them into pens by hand.

From there, the company has expanded, hiring staff, increasing their product range and, perhaps more importantly, automating their production process. Now, Rainbow Chalk can be found in their premises in Harlow, where they manufacture and dispatch their products to companies across the UK.

Rainbow Chalk first considered ISO certification due to growing customer requirements. As with so many companies, clients require evidence of a business' management systems. Without such systems in place, businesses can find themselves locked out of high-value contracts and markets.

IMSM was selected to assist Rainbow Chalk in achieving ISO 9001, ISO 14001, and ISO 45001 certification. The services provided by IMSM, including a gap analysis, the production of necessary documentation, along with advice on how to best implement and maintain the standards, helped ensure that Rainbow's certification was a success.

Now equipped with three different ISO certifications, Rainbow Chalk's clients have proof of the company's commitment to not only quality, but to the environment and the health and safety of its staff, as well.

www.rainbowchalk.com

ISO 9001 Quality Management

ISO 9001 is the ultimate global benchmark for quality management. It is a critical tool for boosting your company's success, profitability and market potential.

Implementing ISO 9001 provides organisations with measurable improvements in their overall business performance.

ISO 14001 Environmental Management

In a world where the rising cost of resources and growing public awareness of the environment can have lasting adverse effects on businesses, adopting an effective Environment Management System (EMS) can give companies a significant competitive advantage.

ISO 14001 Environmental Management will reduce your waste and give you a smaller carbon footprint; it will also assist in reducing your tax, energy and insurance bills and lower your environmental liability.

ISO 45001 Occupational Health and Safety

ISO 45001 is the internationally-recognised Occupational Health & Safety Management Systems standard. The standard has been developed to provide a framework to improve employee safety, reduce workplace risks and protect company reputation all over the world.

This enables organisations to manage their health and safety risks through an integrated understanding and improved organisational culture, addressing risks that may appear in the workplace.



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ASC - Building on success

From their headquarters in Edinburgh, ASC Edinburgh Limited offer high-quality scaffolding, labour, and materials for projects all over Scotland and occasionally to the North of England. From consultation to project planning, through to technical support and on-site management, ASC Limited offers a wide range of services to industrial, commercial, and private clients.

As a company offering high-quality products and services, the team at ASC know just how important a company's image can be. A poor company image can suggest poor quality of service, regardless of a company's actual processes and procedures.

Acknowledging this, ASC Limited set their sights on obtaining an ISO 45001 Occupational Health and Safety certification. As an internationally-recognised management system, ISO 45001 demonstrates a focus on the health and safety issues that many companies face, and helps promote improved employee safety and wellbeing. What's more, by implementing an effective Occupational Health and Safety Management System, organisations can benefit from



improved efficiency, lower insurance premiums, fewer costs, and compliance to legislative requirements.

In order to assist them in achieving certification, ASC sought to enlist the help of IMSM, a leading ISO consultancy. The services IMSM provided helped ensure that ASC's certification was a success.

According to Gordon McKenzie, Director at ASC, the company have experienced a number of benefits since achieving ISO certification. "Initial benefits are

that it reduces time spent on completing process performance qualification documents. Going forward, we are optimistic that by having attained this higher level of certification we will attract more business."

"Having now gained ISO 45001 status, we would like to continue to raise our company's professional profile. Going forward, as part of our planning processes, we aim to set objectives for working towards ISO 9001 and ISO 14001."

www.asclimited-edinburgh.co.uk

"Our assigned Consultant was excellent, very personable and had a professional approach as they led us toward achieving our certification."

Gordon McKenzie, Director

